

RIDING THE BUS: Rules and Expectations

- 1. Please remain visible and stationary on the sidewalk or roadway until the bus comes to a complete stop. Walking towards a moving bus is a safety concern.**
- 2. Acceptable fares are cash, tickets, monthly passes, Hotspot e-Pay, and current full-time UPEI student cards.**
- 3. Have your fare or bus pass ready before boarding the bus.**
- 4. When walking to your seat or getting up from your seat while the bus is moving ensure you are balanced and identify a close means of support.**
- 5. If transferring at our hubs, please identify yourself to the driver of the bus you are boarding as to which bus you are transferring from.**
- 6. Please do not disturb or obstruct the driver or engage in lengthy conversations.**
- 7. To ensure a safe and comfortable ride for all of our customers, a rider's behaviour or personal hygiene should not disrupt the experience or service for others.**
- 8. T3 buses are a scent-free environment as some riders may have strong reactions to various smells especially in confined spaces. Please avoid strong smelling perfumes, colognes, lotions, and strong smoking odours.**
- 9. Any strong-smelling products on your person or your carry-ons should be in sealed packaging.**
- 10. Consumption or distribution of alcoholic beverages or illegal substances is prohibited.**
- 11. You can enjoy your covered beverage or quick snack but please place all garbage in the trash bag on the bus or take it with you.**
- 12. Please do not use profanity, obscene language, or racial slurs.**
- 13. Please maintain a low tone while talking to others or on the phone.**
- 14. Please use headphones to listen to your media devices but stay alert or have eye contact with the driver for any announcements.**
- 15. Always allow the bus to pull away from the bus stop before crossing the road. When off boarding the bus, never walk directly in front of the bus.**
- 16. Service animals and companion animals with a letter from a doctor are allowed on all our buses. All animals should be under full control of their owners and should not pose any concerns to other riders.**